# **Complaint Form**

This form can be used if you prefer to put your complaint in writing.

#### **Your Details**

| Please use | RI | OCK  | CA | DTT | ΓΔΙ | C  |
|------------|----|------|----|-----|-----|----|
| Please use | DL | ULR. | LA | РІІ | AL  | _3 |

| Name             |                                       |          |
|------------------|---------------------------------------|----------|
| Date of Birth    |                                       |          |
| Address          | Can mail be sent to this address:     | Yes   No |
| Telephone Number | Can a message be left on this number: | Yes   No |

## Patient Details (if different from above)

#### Please use **BLOCK CAPITALS**

| Fiedse use BLOCK CAI | TIALS                                |          |
|----------------------|--------------------------------------|----------|
| Patient Name         |                                      |          |
| Date of Birth        |                                      |          |
| Address              | Can mail be sent to this address     | Yes   No |
| Telephone Number     | Can a message be left of this number | Yes   No |
| TARRORTANIT          |                                      |          |

### IMPORTANT

**Consent:** Where the complainant is <u>not</u> the patient, a separate consent form is required to be completed and signed by the patient. Consent forms are available from the Practice reception

| Section 1: Please provide an explanation of what you are dissatisfied about (please use additional sheet | s if       |
|--|------------|
| required)  |            |
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| CC   | ontinued > |
|  |            |

Erskine Practice Complaint Form

| (Please use a Section 2: When did it h | additional sheets if required) happen? |       |  |
|--|--|-------|--|
| Date(s):                               |  |       |  |
| Section 3:<br>What would               | you like to achieve? (desired outcome) |       |  |
|  |  |       |  |
| Signed:                                |  | Date: |  |